

**--FOR IMMEDIATE RELEASE--**

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## **Araceli Palma named 'Financial Performer of the Year'**

Chanhassen, MN (October 12, 2016) - Ledgestone Hospitality, LLC names Araceli Palma as Financial Performer of the Year. Araceli joined the Ledgestone Team as General Manager of the full service Holiday Inn Phoenix/Chandler in November of 2014. Within her first 120 days at the property, she was recognized for being within the top ten of the Holiday Inn brand for increasing OSAT scores. An experienced hospitality professional, Araceli focused on maximizing revenue and controlling costs while maintaining outstanding guest service. Palma's hotel ended up ranked as the 20th U.S. Holiday Inn for guest satisfaction in 2015 and in 2016 she was a prestigious "5 of 5 IHG hotel award winner" as well as receiving the Quality Excellence award from the brand. Palma's efforts impacted the bottom line by hundreds of thousands of dollars. This success led to her recognition as "Financial Performer of the Year".

The Chandler Holiday Inn is a beautiful 106-room hotel neighboring both the Ocotillo Golf Course and Price Corridor, just 17 miles from the Phoenix International Airport. This gem of a hotel features many amenities including oversized guest rooms & suites, a full hot breakfast buffet, full service restaurant "The Spoke Café" and lobby bar "The Hub Lounge", room service, large outdoor pool and whirlpool facilities surrounded by palm trees, outdoor fire pit, fitness room, business center, gift shop, meeting facilities for up to 125, complimentary shuttle transportation, and free high-speed Wi-Fi.

Ledgestone Hospitality, LLC is an award winning hospitality management company currently managing 20 locations across the U.S. including TownePlace Suites by Marriott, Hampton Inn & Suites by Hilton, AmericInn, Holiday Inn, Country Inn & Suites, Wyndham, mountain resorts and conference centers, as well as luxury boutique hotels. Ledgestone Hospitality specializes in traditional hotel and resort management, new developments, rebranding and private label creation. Ledgestone has offices in Chanhassen, MN and Scottsdale, AZ.

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