



I love this Country.

## COUNTRY INN & SUITES BY CARLSON<sup>™</sup> Pella, IA HONORED WITH PRESIDENT'S AWARD

Pella, IA. 4/5/10 – The Country Inn & Suites By Carlson<sup>SM</sup> located in Pella, IA was presented with a 2009 <u>Country Inns & Suites</u> President's Award.

The President's Award is presented to the properties that achieved top scores in guest satisfaction as measured by guest feedback for cleanliness and consistency in meeting (and often exceeding!) the brand's product quality standards. Steve Mogck, executive vice president and chief operating officer for Country Inns & Suites, presented the award to Lee Sponsler, general manager of the Country Inn & Suites for the achievement.

Country Inns & Suites, Carlson's mid-market brand, is known for providing a caring, consistent and comfortable hospitality experience. This homegrown brand recently celebrated its 500th hotel and announced plans to expand by an additional 250 hotels globally by 2015 primarily in Canada, India, Mexico and the U.S. Among the many distinctive product and service innovations offered by Country Inns & Suites, the "Friends Hosting Friends" recognition program has generated tremendous employee engagement scores and high overall guest satisfaction. Country Inns & Suites features traditional architecture and a sophisticated residential interior design with the brand's iconic plank lobby flooring, lobby fireplace and front porch. Each hotel welcomes guests with attractive, comfortable furnishings that blend rich woods and natural earth tones throughout the hotel.

For reservations and more information, visit www.countryinns.com.

(30)

## **About Carlson Hotels**

Carlson Hotels is a leading global hotel company with more than 1,060 locations in 77 countries. Its brands include: Radisson<sup>®</sup>, Country Inns & Suites By Carlson<sup>SM</sup>, Park Inn<sup>®</sup>, Park Plaza<sup>®</sup> and Regent<sup>®</sup>. Carlson Hotels is part of Carlson, a global hospitality and travel company. For more information, please visit <u>www.carlsonhotels.com</u>.